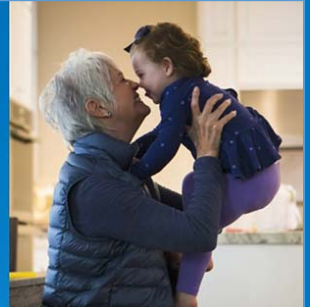


Current Medicare Advantage members now have a Personalized Video that reviews their unique plan benefits.

Hi!

Thank you for being a member.



The Empire Personalized Benefits Video provides:

- *Valuable information about their Over the Counter (OTC) benefit.*
- *How to sign up for prescription home delivery through IngenioRx.*
- *How to select Essential/Everyday Extras, where applicable.*
- *Details on free preventive care screenings that they can schedule.*

Who can view the personalized video?

- *All current Medicare Advantage (MA/MAPD) members*

[Watch a Sample Video](#)

How can members view their Personalized Benefits Video?

- Current Members can register on the Empire online portal.
- Once logged in, they can select My Plans, then Medical at the top of the page.
- Next, they can scroll down to the bottom of the Benefits Details section to the section called "Your Personalized Benefits Video" and select the View Now button.

**Need more information or have questions?
Contact your Regional Sales Managers.**

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